WIC EBT
Status of Implementation

Off-Line Sma	rtcard Projects								
WIC			Prime		Scope of	f Project	Status of		
State Agency	Unique Pilot Features	Card Features	Contractor	City/County	Clinics	Retailers	Clients	Implementation	Critical Dates
Wyoming	Wyoming's EBT system is operational statewide. WY began development in 1995 and is the first State to operate statewide, beginning January 2002. WY uses existing retailer equipment in-lane.	Initially smartcard with integrated circuit chip contained both WIC & SNAP benefits. SNAP was dropped in 2007 when SNAP went to on-line technology.	WY contract with Stored Value Systems (SVS) for processing, networking and banking ended in 2008. The host system is now operated by Wyoming.	Statewide	37	91	11,650	WY upgraded its WIC MIS in FY 2005. In Nov. 2008, WY completed migration to NM EBT software for clinic & settlement processing. Contractor was Paul Jaeger & Associates. WY is also participating in the Mountain Plains SAM consortium to develop a model WIC MIS and implemented in October 2012. WY also received grant funds to design and pilot remote benefits download.	Went Statewide with WIC EBT in 2002 Converted Statewide to new EBT system November 2008. Converted to new MIS/EBT system in FY 2013.
New Mexico	New Mexico's EBT system is operational statewide. NM partnered with Texas on smartcard design & other areas of mutual benefit. NM is utilizing integrated software for grocer systems.	Hybrid Smartcard with integrated circuit chip & magstripe may eventually contain both WIC and SNAP benefits.	The host system is operated by the State agency.	Statewide	108	230	64,000	Statewide implementation was completed December 2007.	Pilot was launched July 2003. Implemented Statewide December 2007.

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State Agency	Onique Filot Features	Features	Contractor	City/County	Clinics	Retailers	Clients	Implementation	Critical Dates
Texas	Texas' EBT system is operational statewide. TX partnered with New Mexico on smartcard design and other areas of mutual benefit. Developed inhouse public domain standbeside software for grocer system but is now relying on commercial providers to support smaller grocer systems with WIC EBT functionality. Has deployed integrated software for grocer system in pilot and statewide.	Smartcard with integrated circuit chip & magstripe may eventually allow access to both WIC and SNAP/TANF benefits.	The host system is operated by the State agency.	189 counties	615	2,240	982,000	Statewide implementation was completed in April 2009.	Pilot was launched June 1, 2004. Implemented Statewide April 2009.
Isleta, NM	Isleta's EBT system is operational within the geographic boundaries of the WIC State agency Indian Tribal Organization (ITO). Isleta and New Mexico share the same retailers and use the same management information system (MIS) software.	Smartcard with integrated circuit chip.	The host system is operated by the State agency.	Within the boundaries of the ITO.	1	5	950	Implementation was completed in September 2009.	Implemented September 2009.
Cherokee Nation, OK CHEROKEE NATION	Cherokee's EBT system is operational within the geographic boundaries of the WIC State agency ITO. Cherokee and New Mexico use the same MIS software, thus no new MIS development was necessary for EBT implementation.	Smartcard with integrated circuit chip.	The host system is operated by the State agency.	Within the boundaries of the ITO.	14	64	7,400	Implementation was completed in September 2009. Cherokee implemented Summer Feeding in 2012.	Implemented September 2009.

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Pennsylvania	PA WIC intends to outsource some portions of off-line EBT processing and will pursue identification of qualified smartcard EBT processors.)							New Implementation Grant awarded in 2011. IAPD approved April 2012.	Activity was put on hold as of July 2012 due to decision of the state to pursue a new MIS system prior to EBT implementation.
Arkansas	Miller County has been identified as the Pilot site which has one local health unit, seven authorized WIC AR retailers, two of which are located in TX.	Smartcard with integrated circuit chip.						IAPD approved. RFPs being developed.	Pilot scheduled for Spring 2014
Non-operational	Smartcard Projects	1							
WIC	Unique Pilot Features	Card	Prime	Scope of Project			1	Status of	Critical Dates
State Agency	•	Features	Contractor	City/County	Clinics	Retailers	Clients	Implementation	
PARTNERS	Card was designed to deliver WIC food benefits and to carry health services information in partnership with a variety of health programs. New England PARTNERS (NEP) multi- state project included NH, ME, VT, MA, RI, and CT.	Hybrid card contained both magnetic stripe and integrated circuit chip on a smartcard.	Hitachi America, Ltd. (HAL)	Planned: Phase 1: NH only (Stafford County) Phase 2: All States except VT.	16	70	7,700	NEP decided to terminate the project prior to pilot implementation due to concerns about state resources, vendor concerns, and changes in project affecting costs and timeline.	Project ended prior to implementing pilot. New activity ceased as of 1/06.
Ohio	Under the pilot, both WIC and SNAP (formerly FSP) participants used same smartcard to purchase benefits with point of sale smartcard readers in lane for retailers.	Smartcard with integrated circuit chip contained both WIC & SNAP benefits.	J P Morgan (contract ended June 2005)	Dayton	5	43	11,000	Due to the high cost of EBT, Ohio converted back to paper when their contract ended in June 2005.	Pilot was launched October 16, 2000 Project terminated June 2005.

On-Line Magst	ripe Projects								
WIC	Unique Pilot Features	Card	Prime		Scope o	f Project		Status of Implementation	Critical
State Agency	Omque i not reatures	Features	Contractor	City/County	Clinics	Retailers	Clients	Status of implementation	Dates
Michigan	Michigan's EBT system is operational statewide. MI began development in 1999 and is the first State agency to implement a WIC EBT system statewide using on-line technology.	Magnetic stripe card.	MI contracted with ACS in 2006 to deliver WIC, cash, and SNAP EBT services. Re- procurement is in progress.	Statewide	222	1,940	233,384	Implementation was completed March 2009. Michigan has successfully completed work with several retail chain stores on the integration of their point of sale systems.	Pilot was launched July 2005; new ACS system began pilot in March 2007. Implemented Statewide March 2009.
Nevada	Nevada previously used the WIC EBT system used in Wyoming, which was an offline smartcard. Now operates an on-line mag- stripe system.	Magnetic stripe card.	Stored Value Systems (SVS) was supporting previous smartcard operations. JP Morgan is supporting the current on-line system for NV.	Statewide	42	221	68,809	Statewide implementation was completed in August 2009. (ITCN and NV retailers partially overlap. ITCN clinics include satellite sites.) Working with several retailers to implement integrated retailer systems.	Smartcard pilot was launched June 2, 2000. Magstripe pilot was launched in April 2009. Converted to new online EBT system in August 2009.
ITCN, NV	The WIC Inter-tribal Council of Nevada (ITCN) State agency implemented the online magstripe card statewide as part of the WIC EBT initiative in the State of Nevada.	Magnetic stripe card.	JP Morgan is supporting the on-line system for ITCN.	Within the boundaries of the ITO.	19	54	1,764	Statewide implementation was completed in August 2009. (ITCN and NV retailers partially overlap. ITCN clinics include satellite sites.)	Operational in August 2009

On-Line Magst	ripe Projects (continued)							
WIC	Unique Pilot Features	Card	Prime		Scope o	of Project		Status of	Critical
State Agency	Unique Pilot Features	Features	Contractor	City/County	Clinics	Retailers	Clients	Implementation	Dates
Kentucky	Kentucky continued the project begun in Washington to further test the use of on-line technology for WIC EBT. The project has included integrated retailer systems and evaluated the cost and impact on WIC EBT stakeholders.	Magnetic stripe card.	CDP, who is also the Kentucky's management information system contractor, has developed and is hosting their EBT system. Support is shared by CDP and Kentucky staff.	Warren and Barren Counties	148	1,000	1,600 families 90,000 families	Fully Implemented as of October 2011.	The project began August 1, 2006 with a ground-up build of a new EBT system. The pilot was initiated in Barren County in August 2009. Two months later, the Warren County pilot began. Statewide rollout completed in October 2011.
Chickasaw Nation, OK	Chickasaw Nation has implemented an on-line WIC EBT system using a fee for service implementation approach. The SPIRIT MIS model was enhanced to support EBT functionality and is available to SPIRIT transfer State agencies.	Magnetic stripe card.	JP Morgan is the contractor. JPM initially provided the system free of charge. The system operates on a cost per case month basis.	Pontotoc	7	27	3,600	Fully implemented as of October, 2010 All retail vendors are using integrated systems. Chickasaw Nation added Summer Feeding Program in June 2012.	Operational in October, 2010.

On-Line Magst	ripe Projects (continued								
WIC	Unique Pilot Features	Card	Prime		Scope o	of Project		Status of	Critical
State Agency	Onique Filot reatures	Features	Contractor	City/County	Clinics	Retailers	Clients	Implementation	Dates
Oklahoma	State plans to use SNAP contractor under and individual contract for WIC. Oklahoma plans to design a process for ordering infant formula from a statewide pharmacy location using their EBT system.	Magnetic stripe card	Xerox (formerly known as ACS)	Cleveland and Creek Counties	5	28	6,701	Oklahoma has awarded a contract to Xerox, the current SNAP EBT processor in Oklahoma. The State agency has begun the design phase with Xerox (formerly ACS) and the state technical support team responsible for the MIS system, PHOCIS.	Anticipated Pilot Start Date: Feb 2014 Anticipated Statewide rollout Date: October 2014
Virginia	Virginia will be implementing e-WIC at the same time that the State implements the new Crossroads State Agency Model (SAM) system.	Magnetic stripe card	Xerox (formerly known as ACS)	Crater Health District	158	776	159,590	State awarded processing contract to Xerox/ACS. Design work on interface with Crossroads is complete and testing is underway. QA contract has been awarded and is underway. (Maximus) Working with several retailers to implement integrated retail systems.	Anticipated Pilot Start Date – 8/2013 Anticipated Rollout Start Date – 12/2013 Anticipated Statewide 4/2014
West Virginia	West Virginia will be implementing e-WIC with their current MIS (STORC) due to delays with Crossroads State Agency Model (SAM) system.	Magnetic stripe card	FIS/CDP	Parkersburg area	57	344	49,000	State has awarded to or FIS/CDP for WV. Work on existing MIS to EBT is underway. Design work on interface with Crossroads is complete and testing is progressing. Working with retailers to implement integrated retail systems.	Anticipated Pilot Start Date – 4/2013 Anticipated Rollout Start Date – 9/2013 Anticipated Statewide 1/2014

On-Line Magst	ripe Projects (continued					
WIC State Agency	Unique Pilot Features	Card Features	Prime Contractor	Scope of Project	Status of Implementation	Critical Dates
Montana		Magnetic stripe card			New Implementation Grant awarded in 2011. IAPD submitted to FNS in January 2012.	
					WIC and SNAP programs are working together toward a joint EBT procurement. A draft Implementation RFP was submitted to FNS in August 2012.	
Oregon		Magnetic stripe card	JP Morgan		OR had JP Morgan as their EBT processor and begin implementation of EBT in Fall 2012	
Connecticut					Connecticut has a combined MIS-EBT project to transfer the MI-WIC system. CT has an approved IAPD September 2012	
Maine					Approved IAPD November 2012 Maine is a member of the SPIRIT User Group and will participate in SUG activities to further their goals of EBT. Maine has chose on-line, outsourced.	

Wisconsin	On Line Project							Wisconsin is not able to proceed due to WI government not approving their EBT project; approved IAPD but will not be able to move forward without agency approval. WI has chose on-line, outsourced	
WIC	On-Line Project		Prime		Scope	of Project		Status of	Critical
State Agency	Unique Pilot Features	Card Features	Contractor	City/County	Clinics	Retailers	Clients	Implementation	Dates
Washington	Washington participated in FNS' on-line demonstration project to test the feasibility of delivering WIC benefits using existing retailer equipment with magnetic stripe card.	Magnetic stripe card.	Information System Support, Inc. (ISS) (subcontractors Maximus & SVS) under contract to FNS.	Pierce County (Tacoma)	1	3	300 families	Findings from the pilot were compiled in March 2006 (visit http://www.fns.usda.gov/wic/EBT/WA-OnlineReport.htm for more information). State agency completed feasibility study in September 2007 examining future options for EBT.	Pilot launched June 2005; ended November 2005.